

HOW TROUBLE-FREE DO YOU WANT TO BE?



BASIC PLAN...

- One remote support incident per computer
- Annual tune-ups for all computers
- Annual B.E.S.T. practices audit
- Semi-annual IT status reports and recommendations
- Remote access for all computers
- Patch/update management
- 25% discount on additional service

PROACTIVE PLAN...

EVERYTHING THE BASIC PLAN INCLUDES, PLUS...

- Service and emergency call priority
- Antivirus and antispyware software for all computers
- Semi-annual tune-ups for all computers
- Server and workstation management
- ISP, email, backup, network, firewall, and VPN configuration and management
- Servers and workstations monitored 24/7/365
- 30% discount for any additional or non-problem service

TROUBLE-FREE PLAN... YOUR BEST VALUE!

EVERYTHING THE PROACTIVE PLAN INCLUDES, PLUS...

- No-Downtime Guarantee™ - \$100/hour reimbursement for downtime*
- Highest priority service - Next day guarantee*
- Quarterly tune-ups for all computers
- Licensing and asset tracking
- Optional hardware guarantee covers hardware replacement*
- 35% discount on additional or non-problem service

When **trouble-free** is a reality for your computers - **and it can be** - Computer Troubleshooters will work with you to enhance your business through technology. We'll put our **B.E.S.T.** people on it. For detailed information regarding these **B.E.S.T.** services, contact us today!

Plans priced per computer. *Some restrictions apply.

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TECHNOLOGY SOLVED